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Customer Care

The model and serial number are printed on the enclosed product registration card. Both numbers are also listed on the product rating plate. Refer to page 6 for rating plate location. For warranty purposes, you will also need the date of installation and name of your authorized Wolf dealer. Record this information below for future reference.

SERVICE INFORMATION

| Model Number | Serial Number | Date of Installation | Certified Service Name | Certified Service Number | Authorized Dealer | Dealer Number |

If your product ever needs attention, be sure to use a Wolf Factory Certified Service provider recommended by our customer care center, or select one from our list of providers available at wolfappliance.com/locator. All Factory Certified Service providers are carefully selected and thoroughly trained by us.

Important Note

To ensure this product is installed and operated as safely and efficiently as possible, take note of the following types of highlighted information throughout this guide:

**IMPORTANT NOTE** highlights information that is especially important.

**CAUTION** indicates a situation where minor injury or product damage may occur if instructions are not followed.

**WARNING** states a hazard that may cause serious injury or death if precautions are not followed.

**IMPORTANT NOTE:** Throughout this guide, dimensions in parentheses are millimeters unless otherwise specified.
IMPORTANT INSTRUCTIONS
READ AND SAVE THESE INSTRUCTIONS

- Read this use & care guide carefully before using your new ventilation hood to reduce the risk of fire, electric shock or injury to persons.
- Ensure proper installation and servicing. This appliance must be properly installed and grounded by a qualified technician.
- Warranty service must be performed by Wolf Factory Certified Service.
- Installation work and electrical wiring must be done by qualified person(s) in accordance with all applicable codes and standards, including fire-rated construction codes and standards.

⚠️ WARNING
TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:

a) Use this unit only in the manner intended by the manufacturer. If you have questions, contact the manufacturer.

b) Before servicing or cleaning unit, unplug the appliance or switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.

GENERAL SAFETY PRECAUTIONS

- Sufficient air is needed for proper combustion and exhausting of gases through the flue (chimney) of fuel burning equipment to prevent back drafting.
- Follow the heating equipment manufacturer’s guideline and safety standards such as those published by the National Fire Protection Association (NFPA), the American Society for Heating, Refrigeration and Air Conditioning Engineers (ASHRAE) and the local code authorities.

⚠️ CAUTION
For general ventilating use only. Do not use to exhaust hazardous or explosive materials and vapors.

- Ducted fans must always be vented to the outdoors.
- To reduce the risk of fire, use only steel ductwork.

⚠️ CAUTION
To reduce the risk of fire and properly exhaust air, be certain to duct air outside. Do not vent exhaust air into spaces within walls or ceilings or into attics, crawl spaces or garages.
IMPORTANT INSTRUCTIONS

GENERAL SAFETY PRECAUTIONS

• Do not repair or replace any part of this appliance unless specifically recommended in this guide. All other service should be performed by a qualified technician.

• To avoid motor bearing damage and noisy or unbalanced impellers, keep drywall spray, construction dust, etc. off power unit.

• When cutting or drilling into wall or ceiling, do not damage electrical wiring or other hidden utilities.

• Please read the specification label on the ventilation hood for further information and requirements.

⚠️ WARNING

TO REDUCE THE RISK OF INJURY TO PERSONS IN THE EVENT OF A RANGE TOP GREASE FIRE, OBSERVE THE FOLLOWING*:

a) SMOTHER FLAMES with a close-fitting lid, cookie sheet, or metal tray, then turn off the burner. BE CAREFUL TO PREVENT BURNS. If the flames do not go out immediately, EVACUATE AND CALL THE FIRE DEPARTMENT.

b) NEVER PICK UP A FLAMING PAN—You may be burned.

c) DO NOT USE WATER, including wet dishcloths or towels—a violent steam explosion will result.

d) Use an extinguisher ONLY if:

1) You know you have a Class ABC extinguisher, and you already know how to operate it.

2) The fire is small and contained in the area where it started.

3) The fire department is being called.

4) You can fight the fire with your back to an exit.

*Based on “Kitchen Fire Safety Tips” published by NFPA.

⚠️ WARNING

PROPOSITION 65 FOR CALIFORNIA RESIDENTS
Cancer and Reproductive Harm—
www.P65Warnings.ca.gov
Pro Ventilation Hood Features

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**ISLAND HOOD**

- WC482418 wall chimney hood shown
- L462212 hood liner shown

**HOOD LINER**

- WC482418 wall chimney hood shown
- L462212 hood liner shown
**Hood Controls**

Controls for pro ventilation hoods and hood liners are recessed under the front edge of the hood. Refer to the illustration below.

**LIGHTS**

The control knob on the left operates the halogen lights. From the OFF position, turn the knob to the left for LOW and right for the HIGH light setting.

**HEAT LAMP**

For 27” deep wall hoods, the center control knob operates the heat lamps. Each lamp can be controlled independently or simultaneously. Turn the knob to the left, right or center to select desired setting.

**BLOWER**

The control knob on the right operates the blower with infinite control of blower speed. To turn the blower off, turn the knob counterclockwise.

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**Heat Sentry**

The heat sentry feature automatically turns the blower on or increases blower speed when the exhaust temperature exceeds 200°F (95°C). It automatically adjust blower speed to the previous setting once the temperature drops below 186°F (85°C).
Lighting

**LIGHT BULB REPLACEMENT**

Pro ventilation hoods require 50W, 120V, GU10 halogen light bulbs, available through an authorized Wolf dealer. For local dealer information, visit the find a showroom section of our website, wolfappliance.com.

A suction-cup-style light bulb changer is provided with the ventilation hood. To remove a bulb, use the changer to rotate the bulb counterclockwise one-quarter turn. Refer to the illustration below.

Heat Lamps

For 27” deep wall hoods, two heat lamp receptacles require R40, 250W bulbs (not included). Bulbs are available at hardware stores or through an authorized Wolf dealer. For local dealer information, visit the find a showroom section of our website, wolfappliance.com.

Allow the heat lamps to cool before replacing bulbs. Unscrew the bulb to replace.

⚠️ **CAUTION**

Use caution when replacing heat lamp bulbs. Adjacent parts of the ventilation hood may retain heat.
CARE RECOMMENDATIONS

Filter Removal

The filters are dishwasher safe. Refer to care recommendations.

Remove the center filter first. To remove, press filter upward then rotate the bottom downward. Refer to the illustration below. Remove grease cups from the bottom edge of the hood (not included with low-profile wall hoods and hood liners). Gloves should be worn when handling filters.

Reinstall using the reverse procedure. Slide outer filters over slightly to reinstall the center filter.

IMPORTANT NOTE: Do not operate the ventilation hood without filters. This may damage the blower or other internal components of the hood.

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Care Recommendations

| CLEANING |
|------------------|----------------------------------|
| Stainless steel | Use a nonabrasive stainless steel cleaner and apply with a soft lint-free cloth. To bring out the natural luster, lightly wipe surface with a water-dampened microfiber cloth followed by a dry polishing chamois. Always follow the grain of stainless steel. |
| Control knobs    | Using a damp cloth, wipe with mild detergent or spray degreaser. Rinse and dry. IMPORTANT NOTE: Do not spray cleaners directly on the control knobs. |
| Filters Grease cups | Filters are dishwasher safe and are designed to fit most dishwashers. Wipe filters and grease cups (if applicable) to remove excess grease before placing in the dishwasher. |
Troubleshooting

OPERATION
Ventilation hood does not operate.
• Verify power is on.
• Verify electrical power to hood and home circuit breaker is on.

SERVICE
• Maintain the quality built into your product by contacting Wolf Factory Certified Service. For the name of the nearest Wolf Factory Certified Service, check the contact & support section of our website, wolfappliance.com or call Wolf customer care at 800-222-7820.
• When contacting service, you will need the model and serial number of your product. Both numbers are listed on the product rating plate, located inside the left wall of the hood shell. Refer to page 6 for rating plate location.
• For warranty purposes, you will also need the date of installation and name of your authorized Wolf dealer. This information should be recorded on page 3 of this guide.
Wolf Appliance Residential Limited Warranty

FOR RESIDENTIAL USE

FULL TWO YEAR WARRANTY*

For two years from the date of original installation, this Wolf Appliance product warranty covers all parts and labor to repair or replace, under normal residential use, any part of the product that proves to be defective in materials or workmanship. All service provided by Wolf Appliance under the above warranty must be performed by Wolf factory certified service, unless otherwise specified by Wolf Appliance, Inc. Service will be provided during normal business hours.

LIMITED FIVE YEAR WARRANTY

For five years from the date of original installation, Wolf Appliance will repair or replace the following parts that prove to be defective in materials or workmanship: gas burners (excludes appearance), electric heating elements, blower motors (ventilation hoods), electronic control boards, magnetron tubes and induction generators. If the owner uses Wolf factory certified service, the service provider will repair or replace these parts with the owner paying for all other costs, including labor. If the owner uses non-certified service, the owner must contact Wolf Appliance, Inc. (using the information below) to receive repaired or replacement parts. Wolf Appliance will not reimburse the owner for parts purchased from non-certified service or other sources.

TERMS APPLICABLE TO EACH WARRANTY

The warranty applies only to products installed for normal residential use. The warranty applies only to products installed in any one of the fifty states of the United States, the District of Columbia or the ten provinces of Canada. This warranty does not cover any parts or labor to correct any defect caused by negligence, accident or improper use, maintenance, installation, service or repair.

THE REMEDIES DESCRIBED ABOVE FOR EACH WARRANTY ARE THE ONLY ONES THAT WOLF APPLIANCE, INC. WILL PROVIDE, EITHER UNDER THIS WARRANTY OR UNDER ANY WARRANTY ARISING BY OPERATION OF LAW. WOLF APPLIANCE, INC. WILL NOT BE RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM THE BREACH OF THIS WARRANTY OR ANY OTHER WARRANTY, WHETHER EXPRESS, IMPLIED OR STATUTORY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other legal rights that vary from state to state.

To receive parts and/or service and the name of Wolf factory certified service nearest you, contact Wolf Appliance, Inc., P.O. Box 44848, Madison, WI 53744; check the contact & support section of our website, wolfappliance.com, email us at customerservice@subzero.com or call 800-222-7820.

*Stainless steel (doors, panels, handles, product frames and interior surfaces) are covered by a limited 60-day parts and labor warranty for cosmetic defects.

*Replacement filters for ventilation hood recirculating kits are not covered by the product warranty.