WALL OVEN APP GUIDE

Remote Ready Overview

The Wolf Group Owner's App allows you to turn on your oven remotely, set cooking temperatures, select modes, and more.

REMOTE READY

To turn the oven on remotely, enable the remote ready feature prior to each use. The remote ready feature does not support Proof, Clean, Broil, Gourmet, and Convection Broil. To access these modes, activate them manually using the control panel. Then, they are accessible in the app.

For E Series Ovens:

1. For double ovens, touch UPPER/LOWER to select oven.
2. Touch the cooking mode on the control panel twice.
3. Use the number pads to select the temperature.
4. Touch ENTER.
5. Open the door within 10 seconds.
6. Close the door within 30 seconds.

"Remote Ready Mode" appears and remains on the display until the oven is accessed from the app. To cancel the remote ready feature, open the door or touch any button on the control panel.

For M Series Ovens:

1. For transitional and contemporary models, tap Quick Start for the desired oven. For professional models, proceed to the next step.
2. Select the cooking mode.
3. Select the temperature.
4. Hold START on the control panel for three seconds.
5. Tap YES.
6. Open the door within 10 seconds.
7. Close the door within 30 seconds.

"Ready for Remote Start" appears and remains on the display until the oven is accessed from the app. To cancel the remote ready feature, open the door or tap CANCEL.

Feature Overview

Control the following functions from the app.

PROBE

- Not available using the remote ready feature.
- Start the oven manually.
- Insert the probe once the oven is preheated (follow the instructions in the use and care guide).
- Once the probe has been inserted and the temperature set, the probe settings can be adjusted from the app.
- View and change the probe setpoint temperature.

TIMER

- Set a timer.
- View the timer duration.
- Receive one-minute remaining and timer complete notifications.
- Cancel a timer.

LIGHTS

- Turn the interior lights on or off.

PRODUCT INFORMATION

- Access the model and serial number information.
- Review the product warranty information.

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Frequently Asked Questions

Can my appliance be connected to more than one device?

- Yes, however, the same account username and password must be used for each mobile device.

Can I remotely turn on both ovens for a double oven?

- The upper and lower ovens can use the remote ready feature.

- Only one oven at a time can use the remote ready feature.

Are there any modes that cannot be enabled remotely?

- Yes. Proof, Clean, Broil, Gourmet, and Convection Broil cannot be enabled remotely; however, those modes are all accessible from the app if they were started manually.

Can I start the oven remotely after using the oven manually?

- No. Manually using the oven disables the remote ready start feature.

Troubleshooting

Unable to clear timer.

- Push notifications must be enabled on your device to receive alerts. Enable push notifications.

"Probe Not Found" appears.

- The probe is not plugged into the receptacle.

"Service Required" appears.

- Contact Customer Care at 800-222-7820, Monday through Friday, 8 am to 5 pm CST.

"Oven cannot be set to that temperature" appears.

- The desired temperature was too high or low. Select a different temperature.

Unable to select a different cooking mode.

- Proof, Clean, Broil, Gourmet, and Convection Broil cannot be enabled remotely; however, those modes are all accessible from the app if they were started manually.